

EMPOWERED

Therapy & Training Pty Ltd

in conjunction with



KOOL KIDS TUTORING

ASSISTING ACCESS TO RECEIVE LIFESKILLS LITERACY AND NUMERACY LEARNING PROGRAM



 www.empoweredtherapyandtraining.com

 +61 7 4864 9888  1-800-00-7888

 contact@empoweredtherapyandtraining.com

 Empowered Therapy and Training

 [empoweredtherapyandtraining](https://www.instagram.com/empoweredtherapyandtraining)

 @EmpowerThera1

 Teresa Everton

 Inspired Generation | Who Am I?

 www.koolkidstutoring.com.au

 +61 7 5689 6088  1-800-00-9888

 contact@koolkidstutoring.com.au

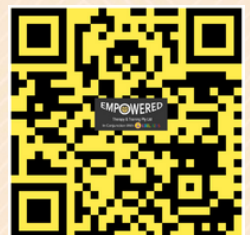
 Kool Kids Tutoring

 [koolkidstutoring](https://www.instagram.com/koolkidstutoring)

 @Kool_Kids_Tuts

 Teresa Everton

 Kool Parents / Kool Kids



DEVELOPMENT OF DAILY LIVING AND LIFE SKILLS

Our experienced support staff, work with participants using individually developed programs, in the development of daily living and life skills focusing on training and development activities undertaken by the participant or their carer to increase their ability to live as autonomously as possible, including supports that will enhance the ability of the participant to travel and use public transport independently.

Through the knowledge and experience of our support staff we have come to appreciate the level of complexity faced by people with a disability when tackling everyday tasks and activities. We can provide training and development across a range of life skills, including:

- 1. Personal hygiene: such as showering, toileting, and personal care*
- 2. Nutrition: such as shopping for groceries and planning for and preparing a healthy meal*
- 3. Maintaining cleanliness in your home: such as housework, laundering of clothes, and addressing maintenance issues or repairs*

DEVELOPMENT OF DAILY LIVING AND LIFE SKILLS

4. Communicating with service providers and support networks

5. Transport and travel: such as planning your journey, accessing public transport, and troubleshooting issues.

We can assist participants in building confidence and independence

1. To assist participants in managing these challenges, we offer a range of training and development activities, aimed at building the participant's capacity to manage day-to-day life, through the development of their knowledge, skills, and networks of support.

2. Alternatively, if you have a unique skill that you want to learn Empowered Therapy & Training will work with you to reach your goal. Our support workers come with a diverse range of backgrounds and interests. All we do is help match those skills and interests with you!

Life skills Literacy and Numeracy Program

Click here to watch Video



Empowered Therapy & Training is a Mind

Setting / Therapeutic company divided into these major services: Art Therapy, Laughter Therapy, Drumming Therapy, Sandplay Therapy, Drama Therapy, Hypnotherapy, Coaching, Empowered-Mind Setting Workshops, Camps, Seminars, Webinars & Training.

OUR COMMITMENT TO YOU

Empowered Therapy and Training in conjunction with Kool Kids Tutoring will **ALWAYS** endeavour to provide you with a practical way of remembering your supports and appointments to avoid unexpected cancellations. This may be provided in various ways, such as: phone calls, emails, text messages, or other ways that we may have agreed upon. **Empowered Therapy and Training** in conjunction with **Kool Kids Tutoring** will support you to prepare a cancellation plan if you believe you will encounter problems keeping your appointments due to memory, health, anxiety or other reasons. Where you fail without notice to keep the scheduled arrangement for the support (a “no show”), we make every effort to contact you to determine if there is an additional problems, (eg: you have fallen out of bed and cannot raise an alarm, or the informal supporters are in crisis and additional support is likely to be required). **Empowered Therapy and Training** in conjunction with **Kool Kids Tutoring** are open to any questions you may have regarding any of the above.

We are about
empowering and
supporting everyone to be
the best they can be and
will endeavour to help in
every way possible to
help you achieve
this.

~Teresa Everton



BUSINESS INTRODUCTION

This **Service Agreement** outlines the support, services and programs that **Empowered Therapy and Training** in conjunction with **Kool Kids Tutoring** will supply you as a **registered NDIS** participant with, as a part of the Service Agreement.

In this **Service Agreement**, the words or terms ‘we’, ‘our’, ‘provider’, or ‘us’ all refer to

Empowered Therapy and Training in conjunction with **Kool Kids Tutoring** as a registered **NDIS Service Provider**.

The words / terms ‘you’, ‘your’, ‘client’, ‘customer’, potential client’, ‘participant’, and

‘participant’s’ representative’ refer to you, our client or your appointed representative nominated within the service agreement.

PRIVACY AND CONFIDENTIALITY

All details contained within this **Service Agreement** are considered to be private and confidential. The only privileged parties to this information will be the participant nominated in the **Service Agreement**, their authorised representatives, plan nominees, **Empowered Therapy and Training** in conjunction with **Kool Kids Tutoring** (provider) and relevant governing bodies; inclusive of the:

- **National Disability Insurance Agency (NDIA)**
- **NDIS Quality and Safeguards Commission (NDISQC)**



GOODS AND SERVICE TAX

For the purposes of GST legislation, the Parties confirm that:

1. A supply of supports under this Service Agreement is a supply of one or more of the reasonable and necessary supports specified in the statement included, under subsection 33 (2) of the National Disability Insurance Scheme Act 2013 (NDIS Act), in the participants NDIS plan currently in effect under section 37 of the NDIS Act.
2. The participants NDIS plan is expected to remain in effect during the period the supports are provided; and
3. The participant(s) representative / nominee will immediately notify the provider if the participants NDIS Plan is replaced by a new plan or the participant stops being a participant in the NDIS.

CANCELLATION



If the end date of the **Service Booking** has not passed, it can be extended but not beyond the end date of the participant plan. Providers cannot create/change **Service Bookings** retrospectively. Where a Service Booking is changed, both the participant and provider must agree to the requested change of the Service Booking. **Four (4) or more cancellations** or no shows in a row and Empowered Therapy and Training in conjunction with Kool Kids Tutoring will contact you to discuss what action may be taken.

CANCELLATION

This may include:

1. **Reviewing your service agreement (including times, dates and locations for delivery) to avoid further cancellations.**
2. **Putting your service agreement on hold.**

Should there be further cancellations and or no shows after this, you may risk having your service agreement cancelled by Empowered Therapy and Training in conjunction with Kool Kids Tutoring.

CANCELLATION

If participants are non-compliant or not engaging in services, **Empowered Therapy and Training in conjunction with Kool Kids Tutoring** will make all efforts to help participants to re-engaged. Failing this, the provider reserves the rights to terminate all services.

SPECIAL CIRCUMSTANCES:

Charges may be **waivered** if you have experienced an emergency such as: **Hospitalisation or a death in the family.**

CANCELLATION

This will be decided at the Directors discretion.

If there are more than **eight (8) instances** of cancellations or no shows within a 12-month period, on the **ninth (9th) occasion** we are required to notify the **National Disability Insurance Agency**, so that consideration may be given to reviewing your supports to your plan. This may affect your ongoing service provision with us.

NDIS NOTE

No fee is payable by NDIS, or participant, for cancellation by provider or any failure to deliver the agreed supports. Failure to pay within fourteen (14) days may risk cancellation of services until paid in full. If a participant makes a short-notice cancellation, which is after 3pm the day before the service, the provider will charge 90% of the agreed price for the cancelled appointment.

For other cancellations, where the participant has provided notice of cancellation prior to 3pm the day before the scheduled service, no cancellation fee will apply. If Empowered Therapy and Training in conjunction with Kool Kids Tutoring is unable to provide a service at the agreed time a suitable replacement session will be arranged with the participant.

DEVELOPMENT OF DAILY LIVING AND LIFE SKILLS

We can provide training and development across a range of life skills, including:

Personal hygiene: such as showering, toileting, and personal care

Nutrition: such as shopping for groceries and planning for and preparing a healthy meal

Maintaining cleanliness in your home: such as housework, laundering of clothes and addressing maintenance issues or repairs

Communicating with service providers and support networks

Transport and travel: such as planning your journey, accessing public transport and trouble-shooting issues.

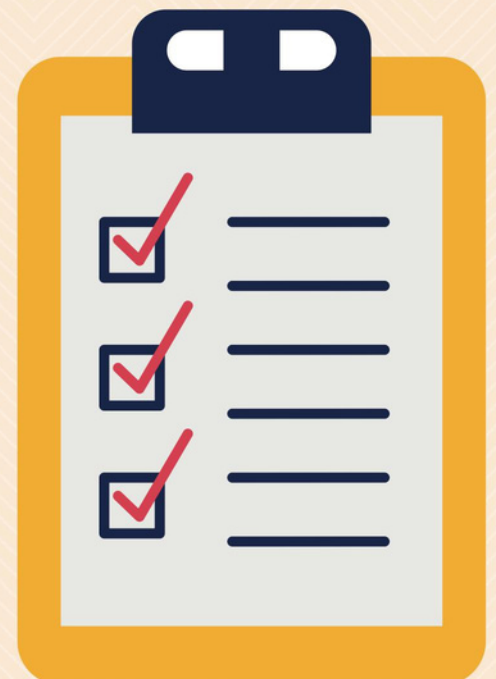


Forms to Complete

- Referral Form
- Service Agreement

(this will be completed after we have received the completed referral form)

- Personal Information Disclosure
- Consent Form



Forms to complete

**The following are links to forms to complete.
Kindly click on the links to submit it online.**

REFERRAL FORM

<https://form.jotform.com/empoweredtherapy/ett-referral-form>

FORMALISED ASSESSMENTS REGISTRATION:

<https://form.jotform.com/empoweredtherapy/case-notes>

CLIENT WELCOME FORM:

<https://form.jotform.com/empoweredtherapy/client-welcome-form>

PERSONAL INFORMATION DISCLOSURE AND CONSENT TO OBTAIN AND RELEASE INFORMATION:

<https://form.jotform.com/empoweredtherapy/personal-information-disclosure-per>

SUPPORT WORKERS RECRUITMENT DOCUMENTATION:

<https://form.jotform.com/empoweredtherapy/support-workers-recruitment-documen>

CLIENT FEEDBACK SURVEY:

<https://form.jotform.com/empoweredtherapy/client-feedback-survey>

 **EMAIL ALL REFERRALS TO: referrals@empoweredtherapyandtraining.com**

PAYMENTS

The provider will seek payment for their provision of supports after the participant(s) representative confirms satisfactory delivery of the supports.

Paragraph 1

1.1 If the funding for any of the chosen supports provided under this Service Agreement is managed by the participant: The participant has chosen to Self Manage the funding provided by the NDIS for the supports required by the participant. After providing those supports, the provider will send the participant an invoice for those supports for the participant to pay. The participant will pay the invoice by internet banking within 7 days.

PAYMENTS

Paragraph 2

2.2 If the funding for any of the supports provided under this Service Agreement is managed by a Plan Nominee: The participants Plan Nominee manages the funding for supports provided under this Service Agreement. After providing those supports, the provider will send the participant's nominee an invoice for these supports for the participant's nominee to pay. The participant's nominee will pay the invoice by internet banking within 7 days.

3. Paragraph 3

3.3 If the funding for any of the supports provided under this Service Agreement is managed by the National Disability Insurance Agency: The participant has nominated the NDISQSC to manage the funding for supports provided under this Service Agreement. After providing those supports, the provider will claim payment for those supports from the NDISQSC

PAYMENTS

4. Paragraph 4

4.4 If the funding for any of the supports provided under this Service Agreement is managed by a Registered Plan Management provider: The participant has nominated the Plan Management provider to manage the funding for NDIS supports provided under this Service Agreement. After providing those supports, the provider will claim payment for those supports from the Registered Plan Management Provider.

How to contact us

If you would like to contact **Empowered Therapy and Training** in conjunction with **Kool Kids Tutoring**, please feel free to use one of the following methods:



Head Office Phone no:

(07) 4864 9888

Nationwide



1-800-00-7888

Email Address

contact@empoweredtherapyandtraining.com

Scan to visit the ETT Website



SUPPORT WORKER CALENDAR OF ACTIVITIES

CALENDAR 1

Daily Living Activities



MONDAY	TUESDAY	WEDNESDAY	THURSDAY
MONDAY Schedule 9:30 AM - 11:00AM TEN-PIN BOWLING 11:30 AM - 12:00NN LUNCH 12:30 PM- 3:00PM MOVIES AT THE CINEMA (Group Choice) LUNCH MOVIES AT THE CINEMA	TUESDAY Schedule <i>Fun in the sun day</i> 9:00 AM - 5:00 PM FULL DAY TRIP (Refer to the Activity list) GOLD COAST GOMA ART MUSEUM INDOOR ROCK CLIMBING INDOOR TRAMPOLINE	WEDNESDAY Schedule 9:00 AM - 11:30AM ADVENTURE DAY PUTT PUTT ESCAPE ROOM ROLLER SKATING GO CARTING TIMEZONE	THURSDAY Schedule 10:30 AM - 11:30AM EXERCISE 12:00 PM- 12:30 PM LUNCH 1:00 PM- 3:00 PM ART LESSON GYM & SAUNAS BUSH WALK & SWIMMING LUNCH ART LESSON
FRIDAY	SATURDAY	SUNDAY	*Activities List:
FRIDAY Schedule 9:30 AM - 11:30AM TECHNOLOGY TIME 12:00 PM- 12:30 PM LUNCH 1:00 PM- 5:00 PM COOKING /BAKING/BINGO AND BOARD GAMES LUNCH PROGRAMMING 3D MODELING CODING COOKING/BAKING BOARD GAMES	SATURDAY Schedule 9:30 AM - 11:30AM COMMUNITY MARKETS/ PAMPER MORNING 12:00 PM - 6:00 PM LUNCH + CULTURAL EXPLORATION 12:00 PM - 6:00 PM TIVOLI DRIVE-IN MOVIE CARRARA MARKETS KARARA ORION TEMPLE TIVOLI DRIVE-IN MOVIES	SUNDAY Schedule 9:30 AM - 11:30AM COMMUNITY MARKETS/ PAMPER MORNING 12:00 PM- 12:30 PM LUNCH 1:00 PM - 5:00 PM INDIVIDUAL FREE CHOICE AFTERNOON LUNCH ORION	Fun in the Sun Day: chocolate/filly factories, science museum, GOMA, Ipswich art museum, indoor rock climbing, trampolining, historical tours, beach days (Gold Coast, Redcliffe, Sunshine Coast), Zoos Adventure Day: timezone, roller skating/roller blading, go carting, escape rooms, Discoverer, Putt Putt Shopping: alternate between grocery shopping and clothes shopping (e.g. Shopping Centres, DFO, Australia Fair, Indorompopity, Robina) Exercise - bushwalks, gyms, swimming pool, saunas Art lesson: put your artist hat on and get ready to learn how to draw Technology Time: 3D Modeling, Creating your own Website and QR Code, Create your own Minecraft Server and Player Skin, Create your own augmented reality experience, Learn to Code, Deep Art Neural Networks, Tilt Brush VR, Unity Environment Design Workshop (Programming 9-10, Gaming 10-11, 11-12 3D Modelling) 9-12 and lunch will be 12-1. Community Markets: Access your local community markets (find list of Sat and Sun market) Cultural Exploration Afternoon: Chinatown, Indian/Turkish/Filipino/Middle Eastern Food, Temples, etc... Sunday: Once a month: Sunday - theme park day - theme park days - Movie World, Dreamworld, Wet n Wild, Whitewater world, Sea World Pamper mornings: massages, self-care, learning grooming etiquette, manicure/pedicure, hair cut

CALENDAR 2

Job Ready Activities



MONDAY	TUESDAY	WEDNESDAY	THURSDAY
MONDAY Schedule 9:30 AM - 11:00AM TEN-PIN BOWLING 11:30 AM - 12:00NN LUNCH 12:30 PM- 3:00PM MOVIES AT THE CINEMA (Group Choice) LUNCH MOVIES AT THE CINEMA	TUESDAY 10:00 AM - 11:30 AM JOB READY SESSIONS 12:00 NN - 12:30 PM LUNCH 11:00 PM - 11:50:00 PM VOLUNTARY WORK INTERVIEW PRACTICE LAWN MOWING RESUME WRITING WALKING THE DOG	WEDNESDAY Schedule 9:00 AM - 11:30AM ADVENTURE DAY PUTT PUTT ESCAPE ROOM ROLLER SKATING GO CARTING TIMEZONE	THURSDAY 10:00 AM - 11:30 PM LIFE-SKILLS LITERACY/ NUMERACY SESSION 12:00 NN - 12:30 PM LUNCH 11:00 PM - 11:50:00 PM VOLUNTARY WORK LITERACY/ VOLUNTEER VOLUNTARY WORK LIFE-SKILLS LITERACY
FRIDAY	SATURDAY	SUNDAY	*Activities List:
FRIDAY Schedule 9:30 AM - 11:30AM TECHNOLOGY TIME 12:00 PM- 12:30 PM LUNCH 1:00 PM- 5:00 PM COOKING /BAKING/BINGO AND BOARD GAMES LUNCH PROGRAMMING 3D MODELING CODING COOKING/BAKING BOARD GAMES	SATURDAY Schedule 9:30 AM - 11:30AM COMMUNITY MARKETS/ PAMPER MORNING 12:00 PM - 6:00 PM LUNCH + CULTURAL EXPLORATION 12:00 PM - 6:00 PM TIVOLI DRIVE-IN MOVIE CARRARA MARKETS KARARA ORION TEMPLE TIVOLI DRIVE-IN MOVIES	SUNDAY Schedule 9:30 AM - 11:30AM COMMUNITY MARKETS/ PAMPER MORNING 12:00 PM- 12:30 PM LUNCH 1:00 PM - 5:00 PM INDIVIDUAL FREE CHOICE AFTERNOON LUNCH ORION	Fun in the Sun Day: chocolate/filly factories, science museum, GOMA, Ipswich art museum, indoor rock climbing, trampolining, historical tours, beach days (Gold Coast, Redcliffe, Sunshine Coast), Zoos Adventure Day: timezone, roller skating/roller blading, go carting, escape rooms, Discoverer, Putt Putt Shopping: alternate between grocery shopping and clothes shopping (e.g. Shopping Centres, DFO, Australia Fair, Indorompopity, Robina) Exercise - bushwalks, gyms, swimming pool, saunas Art lesson: put your artist hat on and get ready to learn how to draw Technology Time: 3D Modeling, Creating your own Website and QR Code, Create your own Minecraft Server and Player Skin, Create your own augmented reality experience, Learn to Code, Deep Art Neural Networks, Tilt Brush VR, Unity Environment Design Workshop (Programming 9-10, Gaming 10-11, 11-12 3D Modelling) 9-12 and lunch will be 12-1. Community Markets: Access your local community markets (find list of Sat and Sun market) Cultural Exploration Afternoon: Chinatown, Indian/Turkish/Filipino/Middle Eastern Food, Temples, etc... Sunday: Once a month: Sunday - theme park day - theme park days - Movie World, Dreamworld, Wet n Wild, Whitewater world, Sea World Pamper mornings: massages, self-care, learning grooming etiquette, manicure/pedicure, hair cut

SUPPORT WORKER CALENDAR OF ACTIVITIES

CALENDAR 3

School Holiday Activities



MONDAY	TUESDAY	WEDNESDAY	THURSDAY
MONDAY Schedule 9:30 AM - 11:00AM TEN-PIN BOWLING 11:30 AM - 12:00NN LUNCH 12:30 PM - 3:00PM MOVIES AT THE CINEMA (Group Choice) LUNCH MOVIES AT THE CINEMA	TUESDAY Schedule <i>Fun in the sun day</i> 9:00 AM - 5:00 PM FULL DAY TRIP (Refer to the Activity list) GOLD COAST GOMA ART MUSEUM INDOOR ROCK CLIMBING INDOOR TRAMPOLINE	WEDNESDAY Schedule 9:00 AM - 11:30AM ADVENTURE DAY 12:00 PM - 12:30AM LUNCH 1:00 PM - 4:30 PM GROCERY/ CLOTHES WINDOW SHOPPING ROLLER SKATING PUTT PUTT GO CARTING ESCAPE ROOM ESCAPE ROOM WINDOW SHOPPING LUNCH TIMEZONE	THURSDAY Schedule 10:30 AM - 11:30AM EXERCISE 12:00 PM - 12:30 PM LUNCH 1:00 PM - 3:00 PM ART LESSON GYM BUSH WALK & SWIMMING LUNCH ART LESSON
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CHECK OUT THIS LINK FOR THE SUPPORT
WORKER CALENDAR JOTFORM

CLICK HERE





From the bottom of my Heart

Thank you!

Cheers!

Teressa Everton

